

LIBRARY BOARD OF TRUSTEES MEETING AGENDA WEDNESDAY, FEBRUARY 16, 2022 4:00 P.M.

Spanish Springs Library 7100 Pyramid Way, Sparks NV 89436

Pursuant to NRS 241.020, the agenda for the Trustees' meeting has been posted at the following locations: Washoe County Courthouse, Washoe County Administration building, Downtown Reno Library, Incline Village Library, North Valleys Library, Northwest Reno Library, Sierra View Library, South Valleys Library, Spanish Springs Library, and Sparks Library. Further, in compliance with NRS 241.010, this notice has been posted on the official website for the Washoe County Library System at www.washoecountylibrary.us and at https://notice.nv.gov.

Members of the public may attend this meeting in person or can attend by teleconference by logging into the Zoom webinar accessible through the following link: https://us02web.zoom.us/j/84224131597. If prompted, use the following passcode: 889408.

Support documentation for items on the agenda is available to members of the public at the Downtown Reno Library Administration Office, 301 South Center Street, Reno, Nevada, and may be obtained by contacting LJ Burton at (775) 327-8343 or by email at ljburton@washoecounty.us. We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend meetings. Should you require special arrangements for any Trustee meeting, please contact our office at (775) 327-8341, at least 24 hours prior to the date of the meeting.

The Library Board can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Board, however, responses from Trustees to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Trustees will consider, Trustees may choose not to respond to public comments, except to correct factual inaccuracies, to ask for library staff action, or to ask that a matter be listed on a future agenda. The Board may do this either during the public comment item or during the following item: "Board Comment – limited to announcements, strategic plan activity updates, or issues proposed for future agendas and/or workshops."

The Library Board of Trustees conducts the business of the Washoe County Library System during its meetings. The presiding officer may order the removal of any person whose statement or other conduct disrupts the orderly, efficient, or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place, and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

The Library Board of Trustees may take agenda items out of order, consider two or more items in combination, remove one or more items from the agenda, or delay discussion on an item.

LIBRARY ADMINISTRATION

301 South Center Street | PO Box 2151, Reno NV 89505 (775) 327-8341 | www.washoecountylibrary.us



The Board of Trustees may take action only on the items below that are preceded by the words "For Possible Action." The Board will not take action on any other items.

- 1) Roll Call
- 2) Public Comment Three Minute Time Limit Per Person

 No discussion or action may be taken upon any matter raised under this public comment section until
 the matter has been specifically included on an agenda.
- 3) Approval of Meeting Minutes
 - a) For Possible Action: Approval of Minutes from the Library Board Meeting of January 19, 2022
- 4) Old Business

None

- 5) New Business
 - a) Presentation on Washoe County Library System 2022-2025 Strategic Plan
- 6) Reports
 - a) Library Director's Report
 - b) Spanish Springs Library Report
 - c) Reference and Technology Team Report
 - d) Quarterly Stats Report to Include Statistics for October, November, and December 2021
 - e) Quarterly Financial Report to Include Gift Fund Expenditure for October, November and December 2021
 - f) Board Task Report
- 7) Staff Announcements Three Minute Time Limit Per Person No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.
- 8) Public Comment Three Minute Time Limit Per Person
 No discussion or action may be taken upon any matter raised under this public comment section until
 the matter has been specifically included on an agenda.
- 9) Board Comment Limited to Announcements, Strategic Plan Activity Updates or Issues Proposed for Future Agendas and/or workshops
- 10) Adjournment



LIBRARY BOARD OF TRUSTEES MEETING MINUTES WEDNESDAY, JANUARY 19, 2022 4:00 P.M.

The Board met in regular session in a hybrid format via Zoom webinar and in person.

Chair Holland called the meeting to order at 4:06 pm.

1) ROLL CALL

Board Members Present: Zanny Marsh, Frank Perez, Jean Stoess, Wayne Holland

Board Members Absent: Amy Ghilieri

County Staff Present: Assistant District Attorney Jennifer Gustafson, Assistant

County Manager David Solaro

Public Present: None noted

2) PUBLIC COMMENT

None

3) APPROVAL OF MEETING MINUTES

a. Approval of Minutes from the Library Board Meeting of December 15, 2021 On motion by Trustee Perez, seconded by Trustee Marsh, which motion duly carried, the Board approved minutes from the December 15, 2021 meeting. All in favor, none opposed.

4) OLD BUSINESS

None

5) **NEW BUSINESS**

a. Presentation of Check from the Friends of the Washoe County Library

Chair Wayne Holland and other Trustees expressed sincere gratitude for the support of the Friends of the Washoe County Library.

Deputy District Attorney Jennifer Gustafson asked whether any action was needed regarding the check presentation; Director Jeff Scott clarified there was not.

b. Homebound Services Report

Librarian II Debbie Gunderman reviewed the Homebound Services Report PowerPoint presentation, a copy of which had been provided in the Board packet. She discussed ways in which the pandemic had negatively impacted senior citizens in Washoe County, particularly those who had become homebound and were no longer able to pick up materials from library branches. To help support and improve the quality of life of these vulnerable members of the community, the Library System implemented a delivery system for homebound patrons. Ms. Gunderman described the program's objectives and requirements for participation and discussed staff's goals for fine-tuning homebound services in the future. She noted further information regarding the homebound services would be provided in the summer edition of the Library Explorer publication.

Trustee Marsh inquired as to how staffing patterns would be impacted with the implementation of homebound services deliveries; Ms. Gunderman explained deliveries were planned to occur one day per month and should not disrupt staffing. Trustee Marsh also asked whether patrons could return previously checked-out materials at the same time new materials were delivered. Ms. Gunderman confirmed there would be two bags for each patron, to include one for newly delivered materials and another bag for materials ready to return.

Chair Holland and Director Jeff Scott discussed Ms. Gunderman's work in planning and implementing the homebound services program. Ms. Gunderman was asked whether there would be one or two staff members handling the deliveries; she responded that might depend on the area in which items were being delivered and how much participation or interest there was. Trustee Marsh offered to share information regarding the new program at an advisory board meeting she regularly attended.

There was no motion or action required for this agenda item.

6) **REPORTS**

a. Library Director's Report

Director Scott displayed a copy of the Library Director's Report for January 2022, a copy of which had been provided in the Board packet, and he provided a brief overview of the main points and highlights within.

Chair Holland wanted to know whether the recent rise in case transmission within the community had impacted staff or branch operations. Director Scott shared new information he had recently received regarding the symptoms of the Omicron variant believed to be behind the rapid increase in COVID infections in Washoe County. He noted mask guidelines had recently changed; officials were now recommending individuals wear the highest-quality masks they could find. In response, the Library System had purchased 500 KN95 masks and was offered some free of charge to any staff members who wanted them.

b. Maker Services Team January 2022 Report

South Valleys Branch Manager Julie Ullman reviewed a PowerPoint presentation of the Maker Services Team Report for January 2022, a copy of which had been provided in the Board packet. She described recent activities and progress made by the Maker Services Team and shared photos of projects including ink-sublimation prints, mugs, ornaments, and tote bags.

Trustee Perez wondered what might be causing the issues Ms. Ullman had described with an ink sublimation printer; Ms. Ullman suspected that outdated software being run on older laptops was a culprit, so new computers had been ordered. Staff hoped things would run more smoothly in the future but acknowledged there might be some occasional bugs to be worked out as various Library programs began coming back online again.

c. Sierra View Library Annual Report

Sierra View Library Branch Manager Sara Jaeck conducted a PowerPoint presentation of the Sierra View and Duncan Trainer Libraries branch report, a copy of which had been provided in the Board packet. Ms. Jaeck reviewed changes made to rearrange the Libraries' collections and Grab & Go Services which had been implemented during branch closures. She discussed partnerships with community organizations such as the Welfare Division, whose offices were in the same complex as Sierra View Library, and the ways in which staff were working to promote Library services to populations in need within the surrounding neighborhoods.

Chair Holland expressed appreciation for the Workforce Development Services being provided, noting there was a definite need for such support within the community. Ms. Jaeck and Director Scott discussed ways staff could assist patrons with resume and job application needs as well as tax assistance.

d. Board Task Report

There were no recent changes or updates to the Board Task Report.

7) STAFF ANNOUNCEMENTS

None

8) PUBLIC COMMENT

None

9) BOARD COMMENT

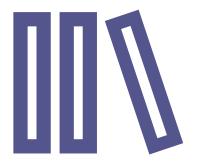
Trustee Perez thanked Director Scott for consistently looking out for staff safety, specifically mentioning the Library System's recent purchase of KN95 masks for employees.

Trustee Marsh thanked the staff and community members who had continued to show up to the Board meetings. She indicated she was hopeful about returning to more inperson Board meetings and hoped there might be increased meeting attendance in the near future.

Trustee Stoess introduced her daughter, Karen, who was a student at Oregon State University. She expressed appreciation for her daughter's patience and help with teaching her how to access the Board meetings virtually.

10) ADJOURNMENT

Chair Holland adjourned the meeting at 5:02 p.m.



Washoe County Library System

2022-2025 Strategic Plan Update FEBRUARY

Stimulate Imagination

- ✓ Outreach team met to discuss bookmobile services, book deserts, and a future book vending machine location at Cold Springs Community Center
- ✓ Waiting on Ford Transit Van delivery to convert to bookmobile
- ✓ Incline Village Library book vending machine installed, waiting on part, should be in operation later this month





Stimulate Imagination

- ✓ Children's Core Collection available at branches soon. Northwest Reno Library first to launch upon opening.
- ✓ Researching staffing strengths for Book Promotion

Provide Welcoming Spaces

- ✓ Renovation of Sparks Library Ongoing
- ✓ Renovation of Northwest Reno Library Ongoing: Expected to Reopen in February with Ribbon Cutting March 16
- ✓ Planning Renovation of Senior Center
- ✓ Director's Updates to Staff Established in January
- ✓ Staff Training Needs Survey Launched



Provide Welcoming Spaces





Workforce Building

- ✓ Launched Washoe ACT Partnership
- ✓ Northern Nevada Literacy Council Partnership at Sierra View Library
- ✓ Strengthening partnership with American Job Center at Sierra View Library



Lifelong Learning

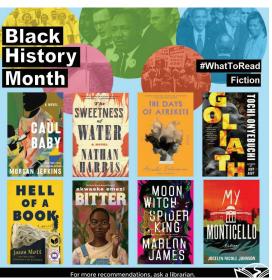
- ✓ Developing Plan to renovate Senior Center Library with thanks to the Keiser Family Grant of over \$100,000
- ✓ Homebound Services Planned to Launch May 2022



School Support

- ✓ Homework Help Centers
- ✓Online Homework Help







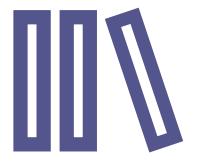
Celebrate Our Diverse Community

- ✓ Community Voices Project ongoing
- ✓ Library staff involved with County Equity, Diversity, and Inclusion Committee
- ✓ Black History Month Displays



Promote the Library

Working with consultants and Washoe County lobbyist to identify best strategy for tax renewal



Thank You

Washoe County Library System 2022-2025 Strategic Plan Update FEBRUARY



Library Director Update 2/8/2022



COVID-19 Update

It appears that the Omicron surge is beginning to subside. The Truckee COVID Meter has dipped down to Very High. https://covidriskmeter.org/

Safe Space Locations Established

Our agreement for being Safe Spaces is finally in place and we can start the program. For logistical reasons our Safe Space locations will be at our eight main branches and not at our partnership libraries. If you missed the presentation about this program by The Children's Cabinet at our Staff Day, you can go here for more information: https://www.childrenscabinet.org/who-we-serve/i-am-a-youth/safe-place-street-outreach/

Summer Reading Swag ordered

If you haven't already, please order your shirts or other items for this year's Summer Reading Program! You can see selections here:

https://shop.cslpreads.org/product/oceans-of-possibilities-apron/

Friends of Washoe County Library Booksale starts this weekend!

Friends of Washoe County Library Booksale runs from February 12 through February 20th. It will be at the Reno Town Mall next to the Sierra View Library, Reno Town Mall, 4001 S Virginia St, Reno, NV 89502. https://washoelibraryfriends.org/buy-books-and-more/

Friends of Washoe County Library Monthly Meeting Wednesday February 9th at 4:30 and meeting at the Northwest Reno Library

Northwest Reno Library Reopening planned for after President's Day.

Grand Reopening Ceremony planned Wednesday March 16th at 3pm (just ahead of our LBOT meeting)

Sparks Library ongoing renovation (tentative plan for April reopening)

Corinne sends us an update from Permian Builders (who are working on our renovations) Furniture has been ordered!

- PBLLC Relocating furniture into NW side of library, will be completed by end of day
- Library/O'Brien's Relocating books and misc., items 02/09-02/10 (Please relocate to the NW side as well since they are doing floor prep in the South side)
- Final Abatement begins the morning of 02/11 and will continue until the following Tuesday 02/15.
- Final Air Clearance 02/16-02/18
- Flooring install 02/21-03/11
- Bookshelves reinstalled in entire library 03/10-03/11 & 03/14-03/15 (this means O'Brien's will need to be rescheduled from the February 24th date)
- MK Solutions reinstall 03/17-03/18

Next LBOT meeting Wednesday February 16th at Spanish Springs Library

Will include Reference and Technology Team (RTT) report/Financial/quarterly stats and an update on the Library's Strategic Plan

Incline Village Book Vending Machine Repair

Incline Library (will replace display on machine, items have been shipped and tech will install). End of February installation

Hiring process Change

In the past, library staff who have waived interviews more than three times were restricted from interviewing. This was an internal library move that we have now removed.

New Discovery Museum collaboration

SPARK program partnership with book collection at Downtown Reno Library and Sparks. Library creating booklists to align with their exhibits, Discovery will add info in their exhibit for library collections. Program will be called "Read with the Discovery".

Overdrive Library Card Expiration

We have turned on Overdrive Expiration for Patrons. Patrons who registered for a library card through Overdrive and have not transferred that to a physical library card will be sent an expiration notice. We have made it clear how to activate their

physical account. Since sending that out we have had over 100 patrons email Info Services to get their card upgraded. It is very important that we let our patrons know of all of our services they can use.

San Francisco Chronicle Cancelled

Due to business model change San Francisco Chronicle will no longer mail their paper to our region. We are officially outside of their delivery area.

LSTA Grant 24/7 Books

Grant for new book machine at Cold Springs Community Center has been submitted. Jonnica and Jamie are working through grant process now.

Update on New Volunteers

We are working on a new process for Volunteer Intake. In the past, the process was time consuming and was very slow in adding new volunteers. We are working with the county and will develop a new process. All volunteers need to receive county training and in most cases finger printing (if they are long term volunteers not special event volunteers). I appreciate your patience as we develop a new process. I think everyone will be pleased with the results.

Washoe Star Nominees for January

The Washoe County Star program is back. If you notice your coworkers doing something above and beyond or is just generally really awesome, please submit them to the Washoe Stars Program! Library Staff will get recognized internally. Staff who receive multiple nominations can get other accolades! You can nominate staff here: Washoe Stars Nomination Form (office.com)

Washoe County Library Shining Stars

I am happy to recognize two employees from the last quarter.

Lori Talarico was nominated for her Effective Communication for her team leadership at Sparks.

Marie Sevier-Dyer was nominated for Effective Communication in creating new instructions for the copier machine at North Valleys Library. Please congratulate these two on a job well done!









UPS Semi crashes into Spanish Springs Library May 26, 2020













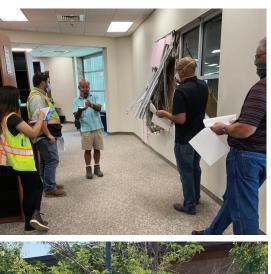


Seven hours later...we all got to go home.

































The Strange Saga of the Library Lizards: A Romance in Two Parts...



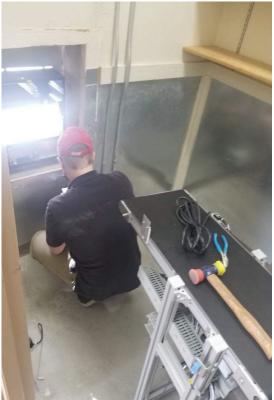












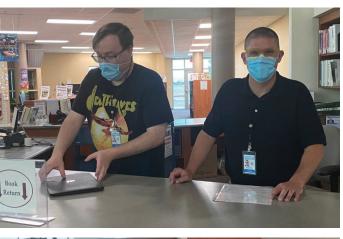


Spring 2021













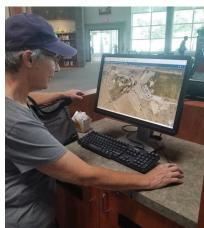




































































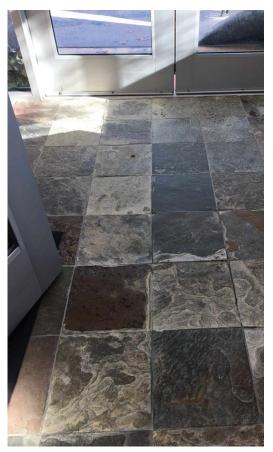




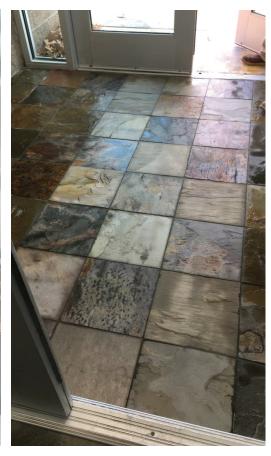


















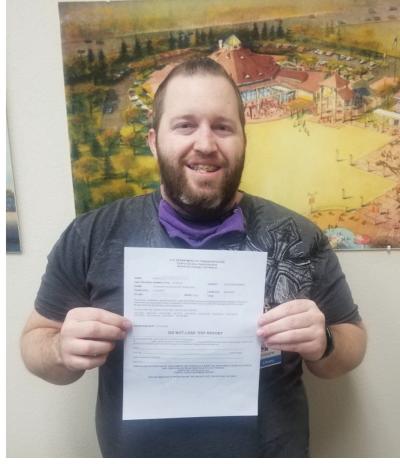














Reference, Training, and Technology Team:

Staff Training

WCLS Library Board of Trustees Presentation February 16, 2022



Strategic Plan FY 2022-2025 Goals

Provide Welcoming Spaces

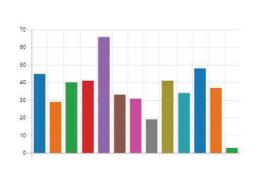
Regular training for library staff to ensure a welcoming environment for everyone:

- Develop training calendar for various topics : customer service, diversity training, readers advisory, etc.
- Ensure staff are aware of all library resources and specific community resources

WCLS Staff Training Needs Survey

1. Please select up to 5 training topics that are of most interest to you.





Top Responses:
Community Resources for Patrons
Equity Diversity and Inclusion
Aspen Trips and Tricks | Libby/Overdrive

WCLS Staff Training Needs Survey

Open-Ended Responses

- De-Escalation Strategies
- Reference Solutions
- Digital Misinformation
- Troubleshooting Computer and Printer Use
- Community Resources for Patrons
- Libby/Overdrive
- Creating Programs for Adults
- 3D Printing
- Baby Story Times
- Vinyl Cutter
- Sublimation
- Library Aware and /or Canva
- Picking Books for Programming (Teens and Kids)
- Code-It Training

4

2022-2023 Monthly Training Topics

Topics

Foundations of Public Librarianship: Intellectual Freedom, Patron Privacy, etc.

Equity, Diversity, and Inclusion

Reader's Advisory to Support New Services

What's the Question:

Conducting Reference Interviews

Marketing Our Collections

Engaging Your Audience at an Outreach

Creating Sharepoint Pages

Online Resource Training (TBD)

Community Partners Roundtable

Office₃6₅/Sharepoint Pro Tips

5

Ongoing Staff Training

Community Assistance Resources Page

- Legal
- Housing
- Food
- Phone
- Transportation
- Incline Village

Community Assistance Resources of the Week

Staff Tech Cafes

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Thank you!



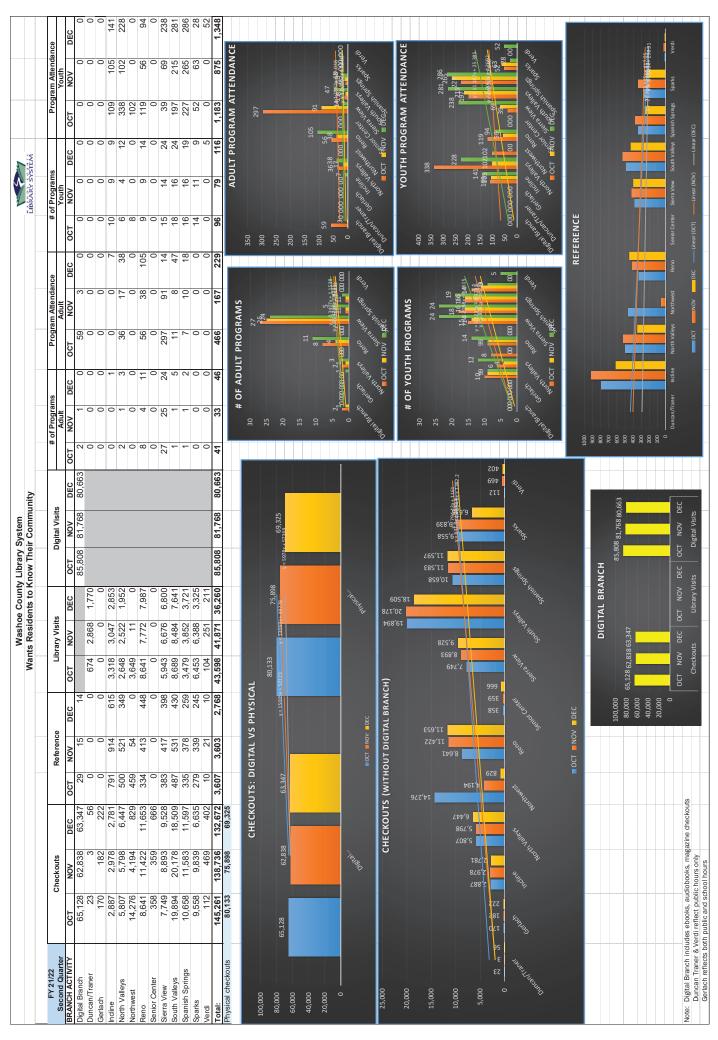
PowerPoint Theme designed by Jimena Catalina

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Quarterly Stats Report | October - December 2021

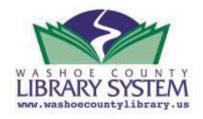
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Quarterly Financial Report | October - December 2021

	Oct-21		Nov-21	Dec-21
GADMINBAGS	\$ 2,154.50	\$	2,169.50	\$ 2,175.50
GCCERWIN	\$ 1,000.00	\$	1,000.00	\$ 1,000.00
GDTBERKBIGLER	\$ 885.25	\$	885.25	\$ 885.25
GIVROSENBERG	\$ 100.00	\$	100.00	\$ 100.00
GNVHYDRATE	\$ 1,069.87	\$	1,069.87	\$ 1,069.87
GNVWEBER	\$ 1,800.00	\$	1,800.00	\$ 1,800.00
GNWFOLGAL	\$ 60.58	\$	60.58	\$ 60.58
GRNBENNETT	\$ 3,039.91	\$	3,039.91	\$ 3,039.91
GSOFOLGAL	\$ 486.79	\$	486.79	\$ 486.79
GSOSTEAM	\$ 4,725.08	\$	4,725.08	\$ 4,725.08
GSSHARTUNG	\$ 0.05	\$	0.05	\$ 0.05
GSSKERMOADE	\$ 58.39	\$	58.39	\$ 58.39
GSSSTEAM	\$ -	\$	-	\$ -
GSYSBEATE	\$ 3,223.25	\$	3,223.25	\$ 9,623.25
GSYSDIST3	\$ 500.00	\$	500.00	\$ 500.00
GSYSFOL001	\$ -	\$	-	\$ -
GSYSHEADPHONES	\$ 2,569.08	\$	2,635.08	\$ 2,688.08
GSYSFOLHOLD	\$ 728.39	\$	728.39	\$ 728.39
GSYSINT	\$ 21,309.08	\$	21,702.09	\$ 22,104.98
GSYSMKT	\$ 10,094.19	\$	7,099.05	\$ 11,967.73
GSYSREADCAMPAIGN	\$ 18,645.01	\$	18,625.54	\$ 18,625.54
GSYSTACCHINO	\$222,447.92		\$220,735.42	\$ 220,075.42
GSYSTECH	\$ 46,244.82	\$	45,216.63	\$ 75,616.63
GSYSTRAIN	\$ 4,970.30	\$	4,970.30	\$ 7,809.85
GSYSWHYMAN	\$ (180.00)	\$	(180.00)	\$ 2,040.00
GIFT	\$ 72,152.17	\$	67,848.59	\$ 93,284.00
GAUBERT	\$ 125.24	\$	125.24	\$ 125.24
GIVSMALLWOOD	\$ 3,673.51	\$	3,673.51	\$ 3,673.51
GMAGS	\$ -	\$	-	\$ -
GNWHOLOCAUST1	\$ -	\$	-	\$ -
GADMIN1	\$ 5,207.20	\$	5,307.20	\$ 5,302.21
GDUNCAN1	\$ 659.33	\$	586.36	\$ 586.36
GINCLINE1	\$ 4,645.58	\$	4,444.76	\$ 4,214.24
GNVALLEY1	\$ (203.29)	\$	(205.79)	\$ (305.29)
GNORTHWEST1	\$ 6,472.80	\$	6,535.15	\$ 6,535.15
GRENO1	\$ 2,120.61	\$	2,142.39	\$ 2,144.02
GSENIOR1	105,210.75	-	105,220.75	\$ 105,220.75
GSPARKS1	\$ 20,782.46	\$		\$ 20,793.65
GSPRINGS1	\$ 13,305.15	\$	13,297.62	\$ 12,648.35
GSVALLEYS1	\$ 13,489.74	\$	13,583.74	\$ 13,403.33
GSVIEW1	\$ 6,331.83	\$	6,140.02	\$ 5,947.44
GSYSTEMS1	\$ 136.44	\$	136.44	\$ 136.44
GTECH1	\$ 61.11	\$	61.11	\$ 61.11
GVERDI1	\$ 304.28	\$	304.28	\$ 304.28

TOTALS: \$600,407.37 \$590,635.13 \$ 661,256.08



Board Task Report

There have been no changes to the Board Task Report.